

# **BUS104e Organisational Behaviour in the Technology Era**

**Level:** 1

**Credit Units:** 5 Credit Units

**Language:** ENGLISH

**Presentation Pattern:** EVERY SEMESTER

**E-Learning:** FULL - Learning is done ENTIRELY online using interactive study materials in Canvas. Students receive guidance and support from online instructors via discussion forums and emails. There are no face-to-face sessions. If the course has an exam component, this will be administered on-campus.

## **Synopsis:**

Technological innovation drives how people work and interact in organisations. BUS104 Organisational Behaviour in the Technology Era is the study of individual and group behaviour within organisations in the modern technological environment. Organisational behaviour is an exciting and dynamic field of study that has great importance for achieving organisational success. The study of organisational behaviour provides students with the opportunity to develop and refine people management skills in an organisational context. This course introduces students to the concepts, theories and practices of organisational behaviour which can be applied in the contemporary workplace. Some of the topics include personality, motivation, group behaviour and organisational change. Students will also examine how technology impacts organisational behaviour in different ways.

## **Topics:**

- Introduction to organisational behaviour
- Contemporary technology trends
- Workplace diversity
- Personality
- Perception
- Motivation
- Group behaviour
- Work teams
- Communication
- Workplace conflict
- Organisational change
- Work stress

## **Textbooks:**

Mullins, L. J. (2019): Organisational Behaviour in the Workplace (e-book) 12ed Pearson  
ISBN-13: 9781292245539

## **Learning Outcome:**

- Recognise the importance of organisational behaviour in developing interpersonal skills and improving organisational performance
- Present technology and trends that drive transformation of work
- Relate individual differences to work-related behaviour
- Discuss how motivation in the workplace helps to achieve organisational goals
- Illustrate how groups work and how teams can be effective
- Recall the communication process and ways to increase communication effectiveness
- Analyse nature and management of conflict at work
- Review processes for managing organisational change and stress at work
- Apply organisational behaviour principles and practices in real and hypothetical situations
- Demonstrate the essential knowledge and interpersonal skills to work effectively in a team

#### Assessment Strategies (Evening Class):

Components	Description	Weightage Allocation (%)
Overall Continuous Assessment	PRE-CLASS QUIZ 1	2
	PRE-CLASS QUIZ 2	2
	PRE-CLASS QUIZ 3	2
	DISCUSSION BOARD 1	10
	PARTICIPATION 1	6
	TUTOR-MARKED ASSIGNMENT 1	18
	GROUP BASED ASSIGNMENT 1	10
Overall Examinable Components	Written Exam	50
<b>Total</b>		<b>100</b>

#### Assessment Strategies (Online Class):

Components	Description	Weightage Allocation (%)
Overall Continuous Assessment	PRE-CLASS QUIZ 1	2
	PRE-CLASS QUIZ 2	2
	PRE-CLASS QUIZ 3	2
	DISCUSSION BOARD 1	10
	GROUP BASED ASSIGNMENT 1	10
	PARTICIPATION 1	6
	TUTOR-MARKED ASSIGNMENT 1	18
Overall Examinable Components	Written Exam	50
<b>Total</b>		<b>100</b>

