

# OST162e Facilitative Leadership

**Level:** 1

**Credit Units:** 2.5 Credit Units

**Language:** ENGLISH

**Presentation Pattern:** EVERY JULY

**E-Learning:** BLENDED - Learning is done MAINLY online using interactive study materials in Canvas. Students receive guidance and support from online instructors via discussion forums and emails. This is supplemented with SOME face-to-face sessions. If the course has an exam component, this will be administered on-campus.

## Synopsis:

OST162 Facilitative Leadership provides participants with tools to harness team creativity to generate original ideas from team members in order to arrive at a consensus. This is achieved through a combination of classroom instruction and experiential activities, during which students will learn about the attributes of a facilitative leader and acquire and practice facilitation skills such as active listening, questioning techniques, and convergent and divergent facilitation skills. The experiential teaching and learning approach is adopted throughout the course via role play and experimentation, active feedback, and reflective thinking.

## Topics:

- Directive leadership vs Facilitative leadership
- Possible pitfalls for facilitative leaders
- Introduction to the facilitation process
- Role of an effective facilitator
- Practice facilitation through role play and experimentation
- Review and refine practices

## Learning Outcome:

- Identify key attributes of facilitative leadership
- Describe the nuances of designing & conducting effective team meetings
- Determine the tips & pitfalls to look out for in meetings
- Discuss key considerations when planning and executing a Face to Face and Virtual facilitation session
- Apply facilitation techniques to create inclusive teams
- Evaluate others' opinions in an objective and non-judgmental manner
- Review the effectiveness of facilitation process

## Assessment Strategies (Evening Class):

Components	Description	Weightage Allocation (%)
Overall Continuous Assessment	PRE-CLASS QUIZ 1	10
	TUTOR-MARKED ASSIGNMENT 1	40

Overall Continuous Assessment	GROUP BASED ASSIGNMENT 1	50
<b>Total</b>		<b>100</b>