

SWK405 Social Welfare Policy and Service Delivery Systems

Level: 4

Credit Units: 5 Credit Units

Language: ENGLISH

Presentation Pattern: EVERY SEMESTER

Synopsis:

Social Welfare Policy and Service Delivery Systems explores various concepts, meaning and purpose of social welfare and social work, tracing the history and development of social work both in the global as well as the Singapore contexts. The course provides a critical analysis of social policy in Singapore, an examination of the range of social services, the social service delivery system, the interlinking of the various governmental and non governmental service providers. The final part of the course examines service delivery and the impact on service users. Values and issues of social justice, equity, diversity and service gaps will also be discussed

Topics:

- Basic Concepts about social policy
- Social welfare system in UK & Nordic Countries
- Social work and social policy in Singapore (pre-independence period)
- Social welfare system in Singapore (post-independence to present)
- Social problems and public issues in Singapore
- Emerging trends and its impact on the social service sector
- Social Service Delivery System in Singapore's context
- The social service sector development and the role of key players, i.e., MSF, NCSS
- The social service sector development and the role of key players, i.e., MOH/AIC
- Historical Development of Social Work
- Role and responsibilities of social workers
- Policy Analysis and Development

Textbooks:

Charles Zastrow: Empowerment Series: Introduction to Social Work and Social Welfare: Empowering People (e-book) 12th Edition Cengage
ISBN-13: 9789814922869

Learning Outcome:

- Discuss broad systems thinking as the foundation for social policy analysis and practice at a professional level.
- Develop conceptual frameworks for clear thinking on social welfare and social service delivery.
- Examine how demographics, economics, social and cultural forces and values have impacted social policy and programmes.
- Analyze how historical events and grounded values and beliefs continue to impact policy-making today
- Evaluate theories, frameworks, and methods for analyzing social policy and social service delivery systems
- Assess policy practice skills including being able to discuss the role and responsibilities of social workers in the political and policy-making process, as well as in influencing social policy

Assessment Strategies (Evening Class):

Components	Description	Weightage Allocation (%)
Overall Continuous Assessment	TUTOR-MARKED ASSIGNMENT 1	50
Overall Examinable Components	Written Exam	50
Total		100